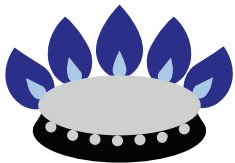
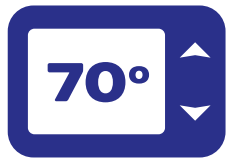


HEATING WITH NATURAL GAS? HERE ARE SOME HELPFUL TIPS:



- Mountaineer Gas Company purchases natural gas from a variety of sources, and the heating characteristics of the natural gas you receive may vary.
 - REGARDLESS OF THE SOURCE OF NATURAL GAS A RESIDENCE RECEIVES, IT IS CRITICALLY IMPORTANT FOR ALL NATURAL GAS APPLIANCES TO BE CHECKED ANNUALLY BY PROPERLY QUALIFIED AND LICENSED HVAC TECHNICIANS. THIS INSPECTION SHOULD INCLUDE A VISUAL EXAMINATION OF EACH APPLIANCE. THE INSPECTION ALSO SHOULD INCLUDE AN EXAMINATION OF ANY APPLIANCE VENTING, AS WELL AS THE APPLIANCE'S FLAME CHARACTERISTICS TO ENSURE PROPER COMBUSTION AND PERFORMANCE.
 - To see an example of proper flame characteristics as well as other safety information, please visit www.mountaineergasonline.com. Further, new natural gas appliances should only be installed by properly qualified and licensed HVAC technicians. Appliances should always be installed, operated and maintained according to the manufacturer's specifications.



Mountaineer Gas Company

Turn over for more tips →



- Appliances need unobstructed air flow to operate properly. Never restrict a gas appliance's air source.
- Appliances that are improperly installed or that are not functioning correctly can cause incomplete combustion, which in turn can generate carbon monoxide, a deadly colorless, odorless gas. Incomplete combustion can also create sooting on interior surfaces inside your home. Carbon monoxide detectors are inexpensive and available at most major retail stores and online.
- Although natural gas has a distinct odor, gas detectors can be an important tool to help identify gas leaks and keep your home safe. Gas detectors like carbon monoxide detectors are modestly priced and widely available.

Mountaineer Gas Company is dedicated to providing safe, reliable natural gas service. However, it is the customer's responsibility to properly operate and maintain their gas appliances to prevent unsafe conditions.

**If you have any questions regarding this notice,
please visit www.MountaineerGasOnline.com or call 1-800-834-2070.**

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