

WEATHER NORMALIZATION ADJUSTMENT PROGRAM (CONTINUED)

What is "normal" weather?

Mountaineer uses a 10-year system-wide average temperature from information provided by the National Oceanic and Atmospheric Administration (NOAA) from measuring stations located throughout the Mountaineer service territory. Next, Heating Degree Day differences, as discussed below, are calculated from this average to predict and plan for normal customer heating requirements.

How do Heating Degree Days measure weather?

Heating Degree Days (HDD) are used to measure how cold it is on a given day. HDDs are calculated by subtracting the average temperature for the day from 65°F. Below 65°F is considered a threshold at which heat would typically be necessary for the average customer. The system-wide average for years 2013 to 2022 (or Normal HDDs) was used to determine the revenue increase approved in the 2023 base rate case and will be used to determine the WNA, if applicable.

What is the Base Load Monthly Mcfs (BLMM)?

The BLMM is the daily base load factor for usage not related to heating. It is determined by using each customer's usage during the summer and dividing that usage by the number of days related to that usage. This usage represents gas used by a water heater, a range, or clothes dryer. This usage is expected to be constant during the year. Thus, base load usage is not subject to the WNA factor.

Can a customer choose to opt out of WNA?

No. Customers served under rate schedules RS (residential service), GS (general service), and GST (general service transportation) cannot opt out of participation.

Line	Billing Period:	11/16/2024	12/15/2024
1	From (day after previous read date):		
2	To (current month read date):		
3	Deadband / Temperature Threshold:	2%	
4	Normal Heating Degree Days (NHDD):	732	
5	NHDD Adjusted for Deadband (NHDD x 98%):	717	
6	Actual Heating Degree Days (AHDD):	667	
7	WNA Factor	Line 6 ÷ Line 7	1.07496
8	Number of Days in Billing Period	30	
9	Average Daily Base Load in Mcfs:	0.00000	
10	Base Load Monthly Mcfs (BLMM):	Line 9 x Line 10	0.00
11	Actual Monthly Mcfs (AMM) Consumption:		6.00
12	Weather Normalized Billing Mcfs (WNBM):	Line 11 + (Line 8 x (Line 12 - Line 11))	6.45
13	Weather Normalized Adjustment Mcf (WNAM):	Line 13 - Line 12	0.45
14	Base Rate Charge per Mcf:	\$	4.929
15	Weather Normalization Adjustment (WNA):	\$	2.22
16			



**EXAMPLE OF A BILL
FOR A RESIDENTIAL
CUSTOMER WITH
WARMER THAN
NORMAL WEATHER:**

BI #21 REV 10-2024



*Proudly providing safe, reliable natural gas
services for West Virginians since 1984*

CHANGES ON YOUR GAS BILL AND OVERALL LOWER RATES



WEATHER NORMALIZATION ADJUSTMENT PROGRAM

On April 11, 2024, in Case 23-0280-G-42T, the Public Service Commission of West Virginia (PSC) approved a Weather Normalization Adjustment (WNA) as a five-year pilot program for service rendered to residential and general service customers from October 1 to May 31. A WNA is a billing method used to adjust for differences between “normal” (or expected) weather and “abnormal” (or unexpected) weather in the base rate charge portion of the customer bill; the WNA does not apply to the gas supply charge or the Infrastructure Replacement and Expansion Program (IREP) components.

A Weather Normalization Adjustment will be applied under the following circumstances:

- If temperatures are more than two (2) percent colder than normal during the WNA billing period, **customers will receive a credit on their bill.**
- If temperatures are more than two (2) percent warmer than normal during the WNA billing period, **customers will receive a surcharge on their bill.**
- If temperatures are within two (2) percent of normal weather during the WNA billing period, **the WNA amount will be zero and ‘0.00’ will be shown on the bill.**

See back for an example of a bill for a residential customer with warmer than normal weather:



GAS SUPPLY CHARGES TO GO DOWN EFFECTIVE NOVEMBER 1, 2024

On July 31, 2024, Mountaineer made a filing with the PSC to reduce the current Purchased Gas Cost rates by approximately \$1.81 per Mcf for residential and general service customers. Mountaineer also proposed to keep the residential pipeline demand charge the same at \$11.08 per month. On October 4, 2024, the PSC approved the Purchased Gas Cost rates and the monthly pipeline demand charge for residential customers as interim rates effective for service rendered on and after November 1, 2024. The Purchased Gas Cost rates are \$3.460 per Mcf for residential customers and \$5.308 per Mcf for general service customers. **Based on average annual usage of 72 Mcf for a residential customer, the annual savings will be \$130.20, or \$10.85 per month on average.**



If you have any questions, please contact our Customer Service Group at 1-800-834-2070

IREP CHARGES TO INCREASE EFFECTIVE JANUARY 1, 2025

On July 31, 2024, Mountaineer made a filing with the PSC to increase the IREP rates for all customer classes. Mountaineer plans to spend \$74 million in 2025 for infrastructure improvements, with the majority to replace aging bare-steel distribution mains. This investment ensures Mountaineer continues to provide safe, reliable service to its customers. On October 28, 2024, the PSC approved the IREP rates filed by Mountaineer for service rendered beginning January 1, 2025. The increase is \$0.438 per Mcf for residential customers and \$0.247 per Mcf for general service customers. Based on average annual usage of 72 Mcf for a residential customer, the annual increase will be \$31.56, or \$2.63 per month on average. **When combined with the lower gas supply charge, the typical residential customer, with an average monthly usage of 6 Mcf, will save \$8.22 per month, or approximately 9.25%.**



Learn more by visiting mountaineergasonline.com or by scanning the QR code.