



Budget Payment Plan

To enroll in the Budget Payment Plan, **please call 1-800-834-2070**, or simply complete and mail the enrollment form below to:

Mountaineer Gas Company
Customer Service Center
PO Box 1003
Charleston, WV 25324-1003

Account Number: _____
(as it appears on Mountaineer Gas Bill)
Name: _____
Address: _____
City, State, Zip: _____
Signature: _____
Telephone: _____

☐ Yes, enroll me in the Budget Payment Plan

**IT IS NOT NECESSARY TO RE-
ENROLL IF YOU ARE A
CURRENT BUDGET CUSTOMER**

Questions?
Please call us at 1-800-834-2070

LEVEL OUT YOUR ENERGY BILL



Some household expenses are steady throughout the year, but your gas bill varies from month to month due to gas usage fluctuating with the changing seasons. While we cannot do anything about the weather, we can make it easier to ride the ups and downs of your gas bill with our Budget Payment Plan.

Signing up for our Budget Payment Plan is available to you at **no additional cost!**

This monthly payment amount may be modified during the year to reflect changes in your household's usage, abnormal weather conditions, and whenever new rates are approved by the Public Service Commission become effective.

In June, we recalculate your Budget Plan for the new year. At this time, we also 'settle up' your account by taking the difference between your budget payments and your actual charges for the budget year (over or under) in determining your monthly amount for the next budget year.

Thousands of our customers are already enjoying the convenience of the Budget Payment Plan.

*If this sounds like a solution for your budget, simply **contact us at 1-800-834-2070 or fill out the back form and mail it back to us!***

HOW DOES THIS WORK?

With the Budget Payment Plan, we will bill you a fixed amount each month based on your average annual gas usage. We simply look back at your total gas usage from the most recent 12 months, normalize that amount for the weather, and determine an estimated annual bill based on our current rates. We then divide this annual estimated bill by 12 to arrive at a monthly amount.

Your account must be current to qualify for the Budget Payment Plan.

THIS PLAN IS OPTIONAL.



The Budget Payment Plan is optional. If you do enroll, you must make your payments on time to continue to stay on the plan and to avoid a late charge. You can cancel the Budget Payment Plan at any time. If you cancel this billing option, the actual account balance becomes due.