



If you are a renter, please forward this information to the property owner.

Attention Property Owners:

***Please read this important information
about the natural gas pipelines
on and around your property.***

In accordance with U.S. Department of Transportation regulations, we are informing you about important safety recommendations and responsibilities regarding underground natural gas piping located on your property. If your buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.

As a property owner, it is your responsibility to maintain and repair your natural gas customer service piping from the property line to the inlet of the gas meter, and from the outlet of the gas meter to your appliances. Mountaineer Gas does not maintain or repair customer owned piping or appliances.

All buried gas piping should be periodically inspected for leaks. In addition, metallic lines should be inspected for corrosion. Any unsafe condition discovered must be promptly corrected.

Mountaineer Gas recommends that you contact a certified contractor or plumber to perform these inspections and repairs. If we discover a potentially dangerous condition on your piping, your gas service could be shut off until repairs are made.

If you plan to dig, you are required by law to contact WV811 at least 48 hours before digging so that all utility-owned buried pipe and cable may be located. All digging near buried gas lines should be carefully done by hand.

Call WV811 Before You Dig
Dial 811 or 1-800-245-4848
This is a FREE service

Most utilities will not locate facilities on private property. We recommend you contact a licensed plumber or heating contractor to locate buried piping on your property before you begin any digging. It is the responsibility of property owners to locate buried piping on private property.

Please review the following Public Awareness information and feel free to call 1-800-834-2070 with any questions regarding this notice.

- Pipelines are a reliable means of transporting natural gas to customers.
- Natural gas is flammable and can be explosive if mixed with air near an ignition source. It will displace oxygen in an enclosed space.
- Improper operation of natural gas appliances can cause carbon monoxide poisoning, so have yours inspected by a qualified technician.
- Recommend installing a carbon monoxide detector.
- Report any damage to underground facilities by calling 811, or Mountaineer Gas.
- Natural gas leaks can be recognized by the smell of rotten eggs; a roaring or hissing sound; dirt blowing into the air; bubbles in water or mud; or dead vegetation in a normally green area.

If you suspect a gas leak, leave the area and call 911 or Mountaineer Gas Company at 1-800-834-2070.

For more information, visit our website:
MountaineerGasOnline.com.

